
Event Agenda

Maryland Joint Child Support Council's 37th Annual Training Conference

Monday, October 05, 2026

4:00 PM - 7:00 PM

Early Check-In

Location: Registration Hall

5:00 PM - 6:00 PM

First Timers & Frequent Flyers

Location: Palmetto Ballroom

Speakers: Dr. Brittany Townsend-Galloway, Antwann Childs

6:00 PM - 8:00 PM

Presidential Reception (Sponsored by Veritas & Young Williams)

Location: Schooner's Restaurant (Off Main Hall)

Tuesday, October 06, 2026

7:30 AM - 8:30 AM

Day 1 Check-In

Location: Main Hall

8:30 AM - 8:45 AM

President's Welcome/Jurisdiction Shout-outs

Speakers: Dr. Brittany Townsend-Galloway, Antwann Childs

8:45 AM - 9:00 AM

CSA Executive Leadership Welcome & Updates

Location: Palmetto Ballroom

Speaker: Jarnice Y. Johnson

9:00 AM - 9:15 AM

DHS Secretary Welcome & Address

Location: Palmetto Ballroom

Speaker: Acting Secretary Stacy L. Rodgers

9:15 AM - 9:45 AM

Federal Office of Child Support Enforcement Updates

Speakers: Rose Bynum, Charity Casey

9:45 AM - 10:00 AM

Break/Meal

10:00 AM - 10:15 AM

Giveaways & Announcements

Location: Palmetto Ballroom

10:15 AM - 11:45 AM

Plenary 1 - Let's Talk AI! Plus CSMS Chatbot Demo!

Location: Palmetto Ballroom

Speakers: Dr. David Sloan, Carlos Mateo

11:45 AM - 12:45 PM

Lunch

Location: Dining Room (Palmetto Ballroom)

12:30 PM - 1:45 PM

Breakout Session 1A - Intergovernmental Training 101

Location: Breakout Room E (Lower Level)

Speakers: Sharon McEachern, Angela Hefner, Angelisa Young, Kimberly Smith

12:30 PM - 1:45 PM

Breakout Session 1B - Payments Demystified: Navigating the Child Support Payment Process

Location: Breakout Room C (Lower Level)

Speaker: Lisa Skenandore

12:30 PM - 1:45 PM

Breakout Session 1C - Social Media Investigation Part 1

Location: Breakout Room D (Lower Level)

Speaker: Det. Scott Kilpatrick

1:45 PM - 2:00 PM	Break/Meal Location: Dining Room (Palmetto Ballroom)
2:00 PM - 2:15 PM	Giveaways & Announcements Location: Palmetto Ballroom
2:15 PM - 3:00 PM	Nominations & Voting Location: Palmetto Ballroom Speakers: Jamie Haskel, Dr. Brittany Townsend-Galloway
3:00 PM - 4:00 PM	Plenary 2 - GreenCourt Demonstration Location: Palmetto Ballroom Speaker: Charles Smith
4:00 PM - 4:45 PM	Let's Play A Game! Location: Palmetto Ballroom Speakers: Dr. Brittany Townsend-Galloway, Antwann Childs
4:45 PM - 5:00 PM	Close Out Location: Palmetto Ballroom

Wednesday, October 07, 2026

7:30 AM - 8:30 AM	Day 2 Check-In & Hotel Check-Out Location: Main Hall
8:30 AM - 9:00 AM	Announcements & Giveaways Location: Palmetto Ballroom
9:00 AM - 10:15 AM	Plenary 3 - Employee Safety Location: Palmetto Ballroom Speaker: Orlando Wilson
10:15 AM - 10:45 AM	Break & Hotel Check-Out
10:45 AM - 12:00 PM	Breakout Session 2A - Can You Survive?™ An Immersive Reentry Challenge Location: Breakout Room A (Lower Level) Speakers: Samantha Phillips-Chester, J.D., Dr. Lauren Hughes-Holt
10:45 AM - 12:00 PM	Breakout Session 2B - Paternity Establishment & Data Reliability Location: Breakout Room D (Lower Level) Speakers: Gospel Decha, Shameka Gilliam, Shiquita Henry-Parsons
10:45 AM - 12:00 PM	Breakout Session 2C - Legislative Roundtable Location: Breakout Room E (Lower Level) Speakers: Jenna Janocha, Rachel Sledge
12:00 PM - 1:00 PM	Lunch Location: Dining Room (Palmetto Ballroom)
1:00 PM - 2:15 PM	Breakout Session 3A - Social Media Investigation part 2 Location: Breakout Room D (Lower Level) Speaker: Det. Scott Kilpatrick
1:00 PM - 2:15 PM	Breakout Session 3B - Customer Service & Case Management: Early Intervention Location: Breakout Room E (Lower Level) Speakers: Keri Kelly, Dr. Brittany Townsend-Galloway, Dana Edwards
1:00 PM - 2:15 PM	Breakout Session 3C - Sheriff's Roundtable Location: Breakout Room C (Lower Level) Speaker: Lt. Paul Perriello

2:15 PM - 3:00 PM

Final Announcements & Giveaways

Location: Palmetto Ballroom